

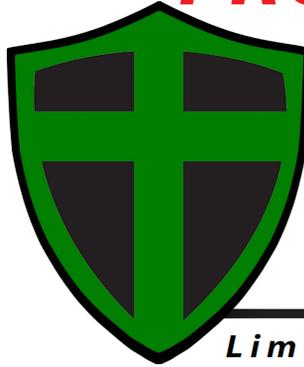
ABS Auto Auctions

**A \$348
VALUE!**

**DEALER +
CONSUMER
COVERAGE!**

PROUDLY OFFERS...

3/500 Dealer + 1/1000 Consumer



**BUYER
SHIELD**

Limited Powertrain Warranty

Introducing ABS BuyerShield - The NEW, UNPRECEDENTED Limited Warranty Program from the nation's largest Sealed-Bid Auto Auction. BuyerShield covers the purchasing dealer AND the end consumer!

- **Dealer Coverage - 3/500 Limited Powertrain Warranty** - BuyerShield provides rock-solid powertrain coverage for 3 months or 500 miles while in dealer inventory - ANY dealer's inventory. Coverage is constant and stays with the vehicle.

**\$149
VALUE!**

AND...

- **Consumer Coverage - 1/1000 Limited Powertrain Warranty** - BuyerShield ALSO covers the ultimate Retail consumer with a new 1 month or 1000 mile limited powertrain warranty adding value to the final retail sale, increasing wholesale AND retail gross profit in the process.* *(requires an active 3/500 to qualify)*

**\$199
VALUE!**



**Buy With
Confidence!**

**More Coverage Means MORE
Dealer Profit Every Time!**

- Vehicles up to 175,000 miles
- Valid at ANY repair facility in the U.S. with ASE Certified technicians
- When eligible, engine, trans, driveshaft, and more
- Added value means greater profits
- Buy With Confidence!

Unbeatable Coverage and Value! You Can't Go Wrong!

For more information, contact your ABS Rep

or call (310) 301-1596

buyer-shield.com

Provided by...



*When retailed within the original 90 day/500 mile dealer coverage period. Transfer to retail consumer must be done within 72 hours of vehicle sale date and prior to expiration of 90 day/500 mile dealer coverage at buyer-shield.com



IMPORTANT PROGRAM ANNOUNCEMENT

EXPANDED COVERAGE!!!

We are excited to announce that BuyerShield has expanded its coverage options **effective February 1st 2020**. Coverage will NOW be available on vehicles that previously did not qualify due to only one underlying drivetrain issue. The new and improved BuyerShield program will now cover vehicles that have only one drivetrain issue. BuyerShield will be fully transferable to your retail consumer at no cost as long as the repair is made while the vehicle is in 3/500 dealer inventory period. Our ABS Inspection (CR) will indicate if any exclusions may apply and the auction invoice will clearly show your BuyerShield Dealer coverage.

NEW COVERAGE INVOICES !!!

- **BS354 BuyerShield 3/500 Limited Powertrain Warranty Registration (Full Drivetrain Coverage)**
No Repair Needed 1/1000 Consumer Coverage will be fully transferable.
- **BS35ND BuyerShield 3/500 Limited Powertrain Warranty Registration (No Drive Axle Coverage)**
When repaired the 1/1000 Consumer Coverage will be fully transferable.
- **BS35NE BuyerShield 3/500 Limited Powertrain Warranty Registration (No Engine Coverage)**
When repaired the 1/1000 Consumer Coverage will be fully transferable.
- **BS35NT BuyerShield 3/500 Limited Powertrain Warranty Registration (No Transmission Coverage)**
When repaired the 1/1000 Consumer Coverage will be fully transferable.

BuyerShield Claims & Customer Service – 888.400.1675

(M-F 6:00 AM – 4:30 PM Pacific Time)

Marketing and VSC Program Questions?

Contact Coastal Dealer Services – **310.301.1596, info@coastaldealers.com**

NEW COVERAGES AVAILABLE!

NEW COMPETITIVELY PRICED SERVICE CONTRACTS FROM



NOBILIS
GROUP

Available Exclusively for ABS BuyerShield customers directly through the ABS BuyerShield portal at buyer-shield.com

Service Contracts available for sale on ALL eligible vehicles with ANY year and ANY mileage

Paintless Dent Repair Included on all Vehicle Protection Maximum Shield plans at no extra cost

**Available to be sold on Uber and Lyft vehicles (ride share)
Commercial Coverage available**

Contracts available at time of sale and can be sold to a Service Drive Customer (Post Vehicle sale date)

Plans pay Retail Labor Rates and MSRP for Parts

Electric, Hybrid, Lifted and Modified vehicle surcharges are available

\$\$\$ PLUS \$\$\$

**Receive A \$100 Incentive
for every Service Contract with a Term of
12 Months / 12,000 miles or Greater!**

Questions?

BuyerShield CLAIMS Customer Service - Nobilis Group at (888) 400-1675

For ADDITIONAL MARKETING INFO, CONTACT

Coastal Dealer Services (310) 301-1596 Email: info@coastaldealers.com



CLAIMS PROCEDURES

IMPORTANT NOTICE: You must contact the BUYERSHIELD ADMINISTRATOR (Nobilis Group) at **888.400.1675** for authorization **PRIOR TO ANY REPAIRS**. The ADMINISTRATOR will determine the validity of all claims, and only the ADMINISTRATOR may authorize approval of any claim.

- To initiate a claim, the vehicle owner/dealer may take the vehicle to any licensed repair facility of their choice. The vehicle owner/dealer must authorize the repair facility to perform a complete diagnosis to determine the cause of failure and the estimated cost of the repair.
- Once the repair facility has completed the diagnosis, the service advisor must call the claims Administrator to submit the claim and receive **Prior Authorization**. They must provide the owner's name, VIN, current mileage and a description of the complaint, cause, recommended repairs and estimated cost.
- The claims Administrator will document all information related to failures, determine the validity of the claim and provide a claim reference number and instructions to the repair facility on how to proceed.
- Completed invoices for authorized repairs must be sent to the Administrator at absclaims@nobilisgroup.co or FAXED to 214.279.7200. Please note that invoices must include the customer's signature and the authorization number provided by the Administrator. Payment will be made via virtual credit card once all documents are received and processed.
- Request for pictures or an onsite inspection by an independent inspector may be required on a case-by-case basis. The claims Administrator may move the vehicle to another repair facility if the facility selected does not meet the level of service required to ensure proper repair of the vehicle.

No claims will be paid without prior authorization from the BuyerShield Administrator

Call toll-free: 888.400.1675

FAX: 214.279.7200

Standard Office Hours

Monday – Friday, 6:00am - 4:30pm Pacific Time

Closed Saturday & Sunday

Buyers Guide

IMPORTANT: Spoken promises are difficult to enforce. Ask the dealer to put all promises in writing. Keep this form.

IMPORTANT: Coverage must be Activated/Transferred within 72 hours of retail sale at buyer-shield.com

Vehicle Make	Model	Year	VIN Number
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Dealer Stock Number (Optional)

WARRANTIES FOR THIS VEHICLE:

AS IS – NO WARRANTY

YOU WILL PAY ALL COSTS FOR ANY REPAIRS. The dealer assumes no responsibility for any repairs regardless of any oral statements about the vehicle.

WARRANTY

Full

Limited

Coverage will pay 100% of the labor and 100% of the parts for the covered systems that fail during the warranty period. Ask the dealer for a copy of the warranty document for a full explanation of warranty coverage, exclusions, and the dealer's repair obligations. Under state law, "implied warranties" may give you even more rights.

Systems Covered:

Coverage is limited to the parts listed below. Engine & Cooling System: All internally lubricated parts; pulleys and cover; oil pump; water pump; manifolds; harmonic balancer; turbocharger housing, internal parts and vanes. Note: case, housing, engine block and cylinder heads are also covered only if damaged by the failure of an internally-lubricated part. Coverage does not include any part other than what is supplied in Long Block Assembly. Seals & Gaskets are NOT Covered. Automatic Transmission/Transfer Case: All internally lubricated parts; torque converter; vacuum modulator. Note: Seals & Gaskets are NOT Covered. Manual Transmission/Transfer Case: All internally lubricated parts. Note: Coverage does not include manual clutch, pressure plate, throw out bearings, pilot bearing or bushing, clutch master or slave cylinders. Seals & Gaskets are NOT Covered. Rear-Wheel Drive: All internally lubricated parts; propeller shafts; supports and universal joints; axle shafts and bearings. Note: Seals & Gaskets are NOT Covered. Front-Wheel Drive: All internally lubricated parts; axle shafts; constant velocity joints; front hub bearings. Note: Seals & Gaskets are NOT Covered. *A \$400 deductible applies to each repair visit. For complete coverage details, visit www.buyer-shield.com.

Duration:

One (1) Month from the vehicle's date of sale, OR when the vehicle's odometer has registered ONE THOUSAND (1,000) miles from the odometer reading on the date of sale, whichever occurs first.

SERVICE CONTRACT. A service contract is available at an extra charge on this vehicle. Ask for details as to coverage, deductible, price, and exclusions. If you buy a service contract within 90 days of the time of sale, state law "implied warranties" may give you additional rights.

PRE PURCHASE INSPECTION: ASK THE DEALER IF YOU MAY HAVE THIS VEHICLE INSPECTED BY YOUR MECHANIC EITHER ON OR OFF THE LOT.

SEE THE BACK OF THIS FORM for important additional information, including a list of some major defects that may occur in used motor vehicles.

Below is a list of some major defects that may occur in used motor vehicles.

Frame & Body

Frame-cracks, corrective welds, or rusted through
Dog tracks - bent or twisted frame

Engine

Oil leakage, excluding normal seepage
Cracked block or head
Belts missing or inoperable
Knocks or misses related to camshaft lifters and push rods
Abnormal exhaust discharge

Transmission & Drive Shaft

Improper fluid level or leakage, excluding normal seepage
Cracked or damaged case which is visible
Abnormal noise or vibration caused by faulty transmission or drive shaft
Improper shifting or functioning in any gear
Manual clutch slips or chatters

Differential

Improper fluid level or leakage excluding normal seepage
Cracked or damaged housing which is visible
Abnormal noise or vibration caused by faulty differential

Cooling System

Leakage including radiator
Improperly functioning water pump

Electrical System

Battery leakage
Improperly functioning alternator, generator, battery or starter

Fuel System

Visible leakage

Inoperable Accessories

Gauges or warning devices
Air conditioner
Heater & Defroster

Brake System

Failure warning light broken
Pedal not firm under pressure (DOT spec.)
Not enough pedal reserve (DOT spec.)
Does not stop vehicle in straight line (DOT spec.)
Hoses damaged
Drum or rotor too thin (Mfgr. specs)
Lining or pad thickness less than 1/32 inch
Power unit not operating or leaking
Structural or mechanical parts damaged

Steering System

Too much free play at steering wheel (DOT spec.)
Free play in linkage more than 1/4 inch
Steering gear binds or jams
Front wheels aligned improperly (DOT spec.)
Power unit belts cracked or slipping
Power unit fluid level improper

Suspension System

Ball joint seals damaged
Structural parts bent or damaged
Stabilizer bar disconnected
Spring broken
Shock absorber mounting loose
Rubber bushings damaged or missing
Radius rod damaged or missing
Shock absorber leaking or functioning improperly

Tires

Tread depth less than 2/32 inch
Sizes mismatched
Visible damage

Wheels

Visible cracks, damage or repairs
Mounting bolts loose or missing

Exhaust System

Leakage

DEALER

ADDRESS

SEE FOR COMPLAINTS

IMPORTANT: The information on this form is part of any contract to buy this vehicle. Removal of this label before consumer purchase (except for purpose of test-driving) is a violation of federal law (16 C.F.R. 455).